Summary of Freedom of Information Requests

April 2010

FOI No.	Request from	Request	Summary of response	Date received	Directorate responsible	Working days taken to respond	Reason for any delay
2301	Idividual	I am writing to request details of how your Council stores and shares personal data. "Personal data" is defined in the Data Protection Act (at section 1(1)), as "data which relat to a living individual who can be identified from those data; or from those data and other information which is in the possession of, or is likely to come into the possession of, the dat controller and includes any expression of opinion about the individual and any indication of the intentions of the data controller or any other person in respect of the individual". To outline my query as clearly as possible, I am requesting: 1. Your Council's policy on storing and sharing personal data, as per the definition given above. 2. The specific file formats your Council uses to store and share personal data, as per the definition given above	f Responded in full	01-Apr-10	Resource Management	11	
2302	Individual	I wish to make a request under the terms of the Freedom of Information Act (2000). My request is for copies of any information held by Suffolk Fire and Rescue Service, or its predecessors, relating to an incident that occurred in Rendlesham Forest, outside the perimeter fence of RAF Woodbridge, during the period 25-29 December 1980. I have information to the effect that officers and/or appliances from the Fire Rescue Service were called either to the forest or to the immediate vicinity of the airbase during the time period I have specified. The incident involved a sighting of "unexplained lights" in the forest by USAF airmen who initially believed the lights were those of an aircraft which had crash among the trees. It has been established (from an RFOIA request to Suffolk police) that the USAF security office at RAF Woodbridge contacted the Suffolk constabulary in the early hours of 26 December 1980 to report this occurrence and request attendance at the scene. It would appear that given the circumstances (i.e. a crashed object in the woods) that assistance from fire crews at the scene would have been standard procedure. I wish to request a search of Suffolk Fire and rescue records for any information relating to	e t eđesponded in full	29-Mar-10	Public Protection	8	
2303	Organisation	<i>Follow on from FOI 2234 and 2278:</i> Can we please have Commitment, Contribution, distribution and Value as at March 31, 2009 and June 30, 2009 for Wilshire Funds and Pantheon funds?	Responded in full	01-Apr-10	CSD	6	

2304	Individual	 B) What level of Education has each of these staff members obtained? Degree qualifications and in house training? Per staff member. C) Has any of these staff members suffered from depression, stress or tension? Are they currently taking medication, if so what for? Is this long-term treatment? D) What is their individual work history, to include previous conduct, previous investigation against them and the number of complaints lodged against each staff member? E) Has any of the named members every formed a personal association with an end user? Has Mr Smith ever formed association with a know child abuser, children returned to that a F) Why Have these members of staff, constantly obstructed a subject release of our inform G) What is the policy for testing staff member. 	2	01-Apr-10	Children & Young People	20	
2305	Organisation	Very long request relating to voluntary retirement, voluntary redundancy and compulsory redundancy.	Responded in full	01-Apr-10	CSD	20	
2306	Individual	Please provide the following information: 1.Copies of the minutes of meetings, held sometime in the late 1980's or early 1990's whe it was agreed to sell part of the grounds of Reydon Primary School for the development of The Firs estate. 2.Copies of all supporting documents used in arriving at the decision to sell the land.	Responded in full	06-Apr-10	Resource Management	20	
2307	Media	Details of information required: I understand that the council does not charge staff for drinks such as tea and coffee at its premises at Endeavour House and Constantine House. Could you please tell me the cost of this, by year, for 2008 and 2009, and any other refreshments supplied free of charge to staff. Also is this the case for any other council bases such as libraries or social services offices If so please could you supply the cost of refreshments at these bases for the same years. If you do not supply drinks free of charge anywhere other than Endeavour House and Constantine House could you explain why this is please.	Responded in full ?	06-Apr-10	Resource Management	33	Workload of team responding
2308	Organisation	Under the Freedom of Information Act 2000 would you be able to send me a list of all offic locations where Council staff are based (with a telephone number for this office if possible		06-Apr-10	N/A	N/A	

2309	Individual	I formally request that all/any financial association between the below mentioned, and Suffolk County Council/Suffolk Social Services Department, be disclosed in full. 1. Barnardo's Children's Charity - Including detail of all "targets" required to maximise financial support, current funding levels and how this is distributed? 2. CORAM - Including details of all "targets" required to maximise financial support, currer funding levels and how this is distributed? 3. All Other Organisation - Including details of all funding to Suffolk County Council, agreements, reasons for funding, adoption statistics and WHO this is distributed to? This information requested is to include financial statements, funding destination and origins, distribution lists, WHAT the funding is for and WHAT the funding means to Adoption and Fostering figures over the last 10 years.		06-Apr-10	Children & Young People	20	
2310	Individual	I require to read the report(s) justifying the need for the A146 Carlton Colville Bypass.	Responded in full	06-Apr-10	Environment & Transport	11	
2311	Individual	 Re. Request for information under the Freedom of Information Act. For my project I need to know answers to the following:- 1. How many Hackney Carriage Licenses are currently in circulation within your Council/Local Authority area? 2. If there is a year on year increase in the number of issued Licenses, what is the percentage? 3. How many Private Hire Licenses are currently in circulation within your Council/Local Authority area? 4. If there has been a year on year increase in the number of these Licenses issued, what the percentage? 	Information not held by SCC redirected	06-Apr-10	N/A	N/A	
2312	Media	 How many male headteachers are currently employed in Suffolk primary schools? How many male headteachers are currently employed in Suffolk high schools? How many male teachers (not including teaching assistants) are currently employed in Suffolk primary schools? How many male teachers (not including teaching assistants) are currently employed in Suffolk high schools? How many female headteachers are currently employed in Suffolk primary schools? How many female headteachers are currently employed in Suffolk high schools? How many female headteachers are currently employed in Suffolk high schools? How many female teachers (not including teaching assistants) are currently employ in Suffolk primary schools? How many female teachers (not including teaching assistants) are currently employ in Suffolk primary schools? How many female teachers (not including teaching assistants) are currently employ in Suffolk primary schools? How many female teachers (not including teaching assistants) are currently employ in Suffolk high schools? Please provide the figures requested above for the start of the academic years 2006/07, 2007/08 and 2008/09. 	Responded in full	07-Apr-10	CSD and Children & Young People	10	
2313	Organisation	 Follow on from 2286: Please provide details of: 1) What these numbers actually refer to? 2) Dates and times of the incidents? 3) The details of any occurrence of injury. 	Responded in full	08-Apr-10	Resource Management	4	

2314	Individual	I would like to make a request for information under the Freedom of Information Act. Pleas can you send me the following information in regards to the Fire and Rescue's key contact Director of Finance Head of Procurement Director of ICT Deputy Director of ICT Head of ICT All the Managers under the Director or Head of ICT The structure of the ICT department preferably with names and full job titles In regards to my request, with the ICT contacts please do not just send me the ICT director's contacts details, please look through the organisations ICT structure to see whic contact is relevant to the job titles I have requested. Some of the contacts I have requeste may not relate exactly to the organisation but please send me the closest match. Also PLEASE DO NOT REPEAT CONTACTS. For each contact could you please send me their FULL NAME, ACTUAL JOB TITLE, DIRECT CONTACT NUMBER and their DIRECT EMAIL ADDRESS? Please see the attached spreadsheet and input the data within the spreadsheet.	Responded in full	08-Apr-10	Public Protection	8	
2315	Individual	Via letter: Would you please let me know when Mrs. Vanda Hunter started (i.e.) date she went on benefit for The Limes in Mellis and the cost up until she died.	Withdrawn - Business as Usual	08-Apr-10	Adult & Community Services	18	
2316	Individual	I am writing to request details of British Sign Language ("BSL") interpreting services provided by your Council. "BSL interpreting services" refers to services provided in response to specific requests for BSL interpreters and does not include any generic, pre-recorded BSL video recordings. To outline my query as clearly as possible, I am requesting: 1. For each financial year 2007-08 and 2008-09, and as per the definition given above, the number of requests for BSL interpreting services submitted to your Council. 2. For each financial year 2007-08 and 2008-09, and as per the definition given above, the cost to your Council of supplying BSL interpreting services. 3. The most recent figures for the number of residents in your Council who might require BSL interpreting services and what proportion of your Council's total population these individuals make up.		08-Apr-10	All directorates	19	
2317	Organisation	Please can you give me details of any tenders that have been awarded by Suffolk CC over the last 24 months that have in their title: Call Centre (CPV Code 79512000) / Call Handling Service (CPV Code 79510000) / Out of Hours Call Handling If any have been awarded then I would like the following details: Date of award Value of contract Length of contract Company details of winning contract Specific title of tender		09-Apr-10	All directorates	17	

2318	Individual	How often is the road from Woodbridge Road East, Ipswich, to Little Bealings,(known loca as Playford Road)inspected. When was the last inspection on this stretch of road carried out, and specifically between Bent Lane and the road to Playford off this road.	Responded in full	12-Apr-10	Environment & Transport	17	
2319	Individual	 Do you, or have you, employed the services of either the individual Mark Fletcher (AK Mark Fletcher Brown) or his company, Reputation, as a consultant in respect of communications or for any other reason? If you answered yes to question 1 please answer the following questions. For what reason was he or the company employed? State the periods within the last 6 years (up to the date of the receipt of this FOI reques for which he or the company was employed. Clarification: Please state the reason for ear period of employment if there is more than one. What was the daily rate charged by him or the company in the last, or current, term of I employment? What is the total invoice value, including expenses and travel, over the entire period of employment with you? Clarification: for any and all period/s during the last 6 years up to the date of this FOI request. Did he or his company quote competitively for the work? Please provide evidence of th competitive quotations. Clarification: I understand there may be some commercial sensitivity in this question. The names of the competitors he quoted against will be adequired. 	ch Responded in full	12-Apr-10	All directorates	20	
2320	Organisation	 As such, under the current terms of the Freedom of Information Act please can you provide me the answers to the following questions - for Suffolk Fire and Rescue Service: 1) First of all, does your quoted ICT budget cover the whole organisation or is there discretionary ICT spend in particular service delivery areas? Please indicate where applicable. 2) Please could you provide me with the 2009/10 and 2010/11 total ICT budgets or estimates for your organisation? 3) Where possible could you please provide a breakdown of the budget/estimate for 2008/09, 2009/10 to 2010/11 according to the following categories for your organisation only? 4) If you are unable to provide figures for 2009/10 and 2010/11 could you please indicate how you expect the total ICT budget for 2009/10 and 2010/11 to change for your organisation: 5) For the different hardware areas, please can you identify any suppliers (HP, Dell, Ricoh IBM etc) in each of the different hardware categories that account for over 40% of subcategory spend: 	Responded in full	09-Apr-10	Public Protection	20	

2321	Organisation	As such, under the current terms of the Freedom of Information Act please can you provid me the answers to the following questions - for Suffolk County Council: 1. First of all, does the central ICT budget covers the whole organisation or is there discretionary ICT spend in particular service delivery areas? 2. Please could you provide me with the 2009/10 and 2010/11 total ICT budgets or estimates for your organisation? 3. Where possible could you please provide a breakdown of the budget/estimate for 2009/10 to 2010/11 according to the following categories for your organisation only? 4. If you are unable to provide figures for 2009/10 and 2010/11 could you please indicate how you expect the total ICT budget for 2009/10 and 2010/11 to change for your organisation: 5. For the different hardware areas, please can you identify any suppliers (HP, Dell, Ricoh IBM etc) in each of the different hardware categories which account for over 40% of the installed base:	Responded in full	12-Apr-10	Resource Management	3	
2322		The promotion of Homosexual (Female) specific Rights and Inclusion The promotion of Bisexual specific Rights and Inclusion The promotion of Transgendered specific Rights and Inclusion The promotion of Heterosexual specific Rights and Inclusion What money was spent during the period of 01/04/2009 - 31/03/2010 on The promotion of Homosexual (Male) specific Rights and Inclusion The promotion of Homosexual (Female) specific Rights and Inclusion The promotion of Bisexual specific Rights and Inclusion The promotion of Bisexual specific Rights and Inclusion		12-Apr-10	Public Protection	19	
2323	Individual	The promotion of Transgendered specific Rights and Inclusic I wish to make an enquiry under the Freedom of Information Act with regard to Direct Payments made by Suffolk County Council which enables people in the county to arrange their own personal care. I would like to know what percentage of those people receiving Direct Payments under this scheme in Suffolk receive more than the minimum rate of £10.47 per hour, and what is the maximum rate being paid out per hour directly to people in Suffolk under this scheme.	Responded in full	12-Apr-10	Adult & Community Services	19	

2324	Media	 Under the Freedom of Information Act please could you provide answers to the following questions for the past 3 financial years (07/08, 08/09 and 09/10), broken down by year: 1. How many staff had corporate credit cards? 2. What brands of corporate credit cards did council staff have? 2. What was the total spend on these credit cards? 3. How many transactions were made? 4. Please provide a breakdown of what the money was spent on? 5. How much was the highest transaction and what was it for? 6. Was the corporate credit card used for any personal purchases in error and if so, for what and how much? Please confirm that the money was recovered from the member(s) staff. 7. Were bonus air-miles or other rewards earned and if so what was the total amount in rewards (please breakdown by reward type)? 	Responded in full	13-Apr-10	CSD and Resource Management	28	Workload of team responding
2325	Organisation	 8. Were the rewards earned used by staff or kept for use by the council? As a leading supplier of recruitment services and recruitment market data, Randstad currently conducting research into the use of Managed Service Providers * by public sector organisations, to engage the services of Recruitment Agencies and Temporary Workers. * Managed Service Providers are often also referred to using the following terms: - Master Vendors - Neutral Vendors - Recruitment Process Outsourcing organisations - Supply Chain Management organisations - Supply Chain Management organisations - To help with this research we would be very grateful if you could respond to the following queries in as much detail as possible: 1. Does your organisation use a Managed Service Provider to engage the services of Recruitment Agencies and/or Temporary Workers? If so, please respond to queries 2 – 8 below. If not, please respond to queries 9 – 12 below. Managed Service Provider Used: 2. What is the name of the organisation engaged to provide this service? 3. What process was used to procure these services (Open Tender, OJEU Tender Notice Online Procurement tools etc)? 4. What was the start date of the contract? 5. What is the end date of the contract? 6. What is the end date of the contract? 	Responded in full	14-Apr-10	Resource Management	15	
2326	Organisation	 FOI request pertaining to the use of the Regulation of Investigatory Powers Act (Ripa) I am writing to obtain information about Suffolk council's use of the Regulation of Investigatory Powers Act (Ripa). To outline my query as clearly as possible, I am requesting: How many times have Suffolk council authorised operations or investigations under the Regulation of Investigatory Powers Act 2000 (Ripa) in the periods: a) 1st April 2008 – 31st March 2009? b) 1st April 2009 – 31st March 2010? In each instance, please state the nature of the charge (e.g. graffiti, fly tipping etc). Please also provide details of the penalties handed out by the Courts in each case (e.g. hr many resulted in prosecutions and convictions) Please note I am not asking for details of the defendants or the case itself. 	Responded in full	14-Apr-10	Public Protection	19	

2327	Media	Under the Freedom of Information Act, please could you please tell me the number of time your council has used the Regulation of Investigatory Powers Act (RIPA) 2000 in the last 24 months. For each occasion, please could you provide details of the circumstances in which the legislation was used and the actions the council took, under the Act. Please could you also provide the date, to the nearest month, for each investigation in wh Ripa powers were used.	Responded in full	14-Apr-10	Public Protection	20	
		Please note: I do not seek any information that could identify members of the public and accept that you will redact any information that could do so. Would you please provide me with the details of the schools within your local authority wh			CSD and		
2328		will be subject for Financial Management Standard in Schools (FMSiS) re-assessment in 2010 /11.	Responded in full	15-Apr-10	Children & Young People	4	
2329	Individual	A) Please can you provide the name, telephone number and Email address of our parking manager? B) How do you enforce on Parking Contraventions e.g. council staff, third party enforceme company etc. C) What back office software do you use for managing parking tickets? D) When is your parking enforcement contract up for renewal? E) Do you use handhelds for parking enforcement? If yes, please state which manufacture you are using (e.g. CASIO) and how long you have had the devices. F) If you use handhelds, do they have any of the following functions? (Please tick relevant boxes) * Real time communications * GPRS/3G * GPS Tracking * Inbuilt camera * ANPR (automated number plate recognition) * Printers G) Do you currently enforce using CCTV cameras? Please state what use them for. E.g Bus Lanes, box junctions. H) Do you have any of the following online facilities? (Please tick relevant boxes) * Challenges and Representation * Online Payments * Online Payments * Online Permits I) How many PCNs have you issued during the following years? (Please provide annual fight 2007-2008 * 2007-2008	ar Information not held by SCC redirected	15-Apr-10	N/A	N/A	

2330	Individual	 Freedom of Informatior A. What software package(s) do you use to log and track FOI/DPA/EIR requests? E.g. Microsoft Excel, icasework, in house B. How much did/does this software cost? Please state the initial purchase amount and at maintenance fees due and when. If you use an in-house solution, please state the cost to develop and maintain in-house. E.g. salary cost C. If you use an in-house solution, how is this hosted? E.g. Web based, Access etc. D. Please provide the date as to when you purchased this software for logging FOI/DPA/EIR requests E. Does this system do any of the following functions? (Please tick relevant functions) Automatically generates the response time depending on which Law (e.g FOI/DPA is set) Automatically send reminder emails to those generating the answer Automatically sends reminders to email calendar Have a traffic light system (red for near deadline) Public interface (in which customers can log onto an online account and track the status of their request) Online fee payments Correspondence management (letter template generator) Automatically generates an acknowledgement letter F. Are you subscribed to any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the state of the set to any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the subscribed to any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the subscribed to any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the set to be any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the yes were the yes any FOI/DPA/EIR magazine_ journal and/or publication? If yes were the yes and yes		15-Apr-15	Resource Management	4	
2331	Organisation	Please accept this email as an application under the "Freedom of Information Act 2000". I wish to apply for the name, title, postal and electronic (email) address for your head of Occupational Health and/or Health and Safety as appropriate.	Withdrawn - Business as Usual	15-Apr-10	N/A	N/A	
2332	Individual	FOI REQUEST - RELEASE OF INFORMATION RELATING TO EXPENDITURE IN 2006, 07 AND 08 I am interested to learn more about the money spent on your main suppliers in the years 2006, 2007, 2008. Could you please send me details of the expenditure made to each supplier (who supplier goods or services over £500,000 p.a.) in one or more of these years? The ideal format would be Excel in a layout similar to below: Name of Supplier Type of Goods or Services Supplied Amount spent in 2006 (£) Amount spent in 2006 (£) Amount spent in 2008 (£) e.g. JM Waste Management Services e.g. Waste Collection e.g. £334,098 e.g. £470,111 e.g. £524,079 I understand that your financial information may relate to your financial year rather than th calendar year. My request is for the last three years of financial data and need not relate to calendar years. Please do include payments made under PFI arrangements.	Responded in full e o	15-Apr-10	CSD	17	
2333	Local Authority	Please could you supply me with an electronic version of your staff appraisal policy and/or procedure?	Responded in full	16-Apr-10	Resource Management	2	
2334	Organisation	I wish to apply for the name, title , postal and electronic (email) address for your head of Occupational Health and/or Health and Safety as appropriate.	Withdrawn	16-Apr-10	N/A	N/A	

2335	Media	 I would like to submit a Freedom of Information request about staff matters. I would like to know: 1) How many members of staff do you employ with convictions for a) murder, b) manslaughter, or c) rape? 2) How many members of staff employed by your organisation with convictions for the above offences have contact with members of the public in their own homes? 3) How many members of staff employed by your organisation with convictions for the above offences have contact with members of the public in their own homes? a) How many members of staff employed by your organisation with convictions for the above offences have contact with members of the public in private situations on public property – for example schools, day centres, doctors' surgeries? 	Responded in full	19-Apr-10	CSD	23	Workload of team responding
2336	Individual	The total amount of money that has been spent so far on the Holywells Academy, includin the amount of money paid to consultancy firms. the amount of money spent on printing the booklets for the closure of Holywells High School. the amount of money spent on the consultation - e.g. costs of sending the booklets out, costs of sending the letters about the postponement of the consultation.	g: Responded in full	19-Apr-10	Children & Young People	14	
2337	Individual	The amount spent on the Morton Road Hardcourt including direct costs like th refurbishment and all indirect costs like expenses occured from travelling from Ipswich by Suffolk County Council Employers. The exact nature of the Stage 3 and 4 Complaint set out by the Member of the Public to b disclosed in full, the role of Anneka Hardy, Chris Ames, Jonathon Appelby, Alison Mannin Denise Causier, Patsy Little. Expenses claimed by Alison Manning, Patsy Little, Steven Barrett, Trevor Ludkin, Denise Causier, Chris Ames relating to the Morton Road Hardcourt. All minutes of meetings between Contractors and SCC especially concerning Steven Barrett and Trevor Ludkin. All documents, notes, letters, transcripts, e-mails sent to Graham Newman from SCC employers especially from Alison Manning and Denise Causier All internal e-mails, documents, notes that have been circulated between Suffolk County Council and Waveney District Council regarding the Morton Road Hardcourt. <i>Clarification:</i> I mean the Stage 3 Complaint to be disclosed in full regarding the Morton Road Hard Cou As I aware that this Complaint has been upheld.	g, Responded in full rt.	04-May-10	Children & Young People and Resource Management	18	
2338	Individual	I would like to see all the evidence material relating to the investigation and on what drour I would like to request the money given to every secondary school for their yearly budget i Suffolk for the last 10 years.	Refusal notice - s.21	20-Apr-10	N/A	N/A	

2339	Media	Under the Freedom of Information Act, could you please tell me whether your organisation has introduced a new motto, mission statement or equivalent, within the last five years. If so, could you please tell me what it is and if it is in different forms, or different lengths, please provide all of them. If it replaced an existing motto / mission statement, could you please say what the previou motto was, and why it was replaced. Please state also, how and why the new motto / mission statement was selected. Could you also please provide a cost estimate of changing the motto / mission statement, terms of: a.) any fee paid to consultancies involved in selecting it b.) the cost of replacing any signs / stationary etc.	s Responded in full	21-Apr-10	Resource Management	19	
2340	Media	 Specific to Suffolk Fire and Rescue Service: Under the Freedom of Information Act, could you please tell me whether your organisation has introduced a new motto, mission statement or equivalent, within the last five years. If so, could you please tell me what it is and if it is in different forms, or different lengths, please provide all of them. If it replaced an existing motto / mission statement, could you please say what the previou motto was, and why it was replaced. Please state also, how and why the new motto / mission statement was selected. Could you also please provide a cost estimate of changing the motto / mission statement, terms of: a.) any fee paid to consultancies involved in selecting it b.) the cost of replacing any signs / stationary etc. 	s Responded in full	21-Apr-10	Public Protection	13	
2341	Organisation	I would be grateful if you could supply the name and contact details of the person with responsibility for Elective Home Education in your authority. Could you also provide me with an organisational chart indicating where the home educat person or team fits into the structure of the authority. Where applicable, could you please include in your reply the relevant URL on your authority's website.	Responded in full	22-Apr-10	Children & Young People	12	
2342	Individual	Re: Objection to no waiting at any time outside 43 Bramblewood Under the Freedom of Information Act please let me know how much it cost to undertake this exercise including the amount paid to the consultants to come up with this idiotic decision?	Responded in full	19-Apr-10	Environment & Transport	19	

2343	Individual	 Please find below a request under the Freedom of Information Act. Twould be most grate if you could provide me with the following: The numbers of FTE employees in the council (excluding teachers) at the end of the financial year 2004-5. The numbers of FTE employees in the council (excluding teachers) at the end of the financial year 2009-10. The numbers of sickness absence days (FTE) taken by employees of the council (excluding teachers) during the financial year 2004-5. The numbers of sickness absence days (FTE) taken by employees of the council (excluding teachers) during the financial year 2004-5. The numbers of sickness absence days (FTE) taken by employees of the council (excluding teachers) during the financial year 2009-10. Details of any incentives or prizes offered to council employees (excluding teachers) to improve attendance rates. Please detail what the incentives or prizes were, their value, he many were awarded, and when. The number of FTE employees in the council (excluding teachers) at 'management' lew and above at the end of the financial year 2004-5. The number of FTE employees in the council (excluding teachers) at 'management' lew and above at the end of the financial year 2009-1(Responded in full	11-May-10	CSD	16	
2344	Media	Please accept this as a request under the Freedom of Information Act. I would like to know How many cases of suspected fraud and/or referrals under the Fraud Act 2006 have been referred to the council's counter fraud specialist (or equivalent post) in A) 2007 B) 2008 C) 2009? D) 2010 to date? Please give details FOR EACH REFERRAL on: i)what type of fraud it was - please be specific ii)the approximate value of money or goods involved and if the attempted fraud was successful, ie were the money or goods or services actually obtained? iii)whether any of suspected perpetrators were council staff, and if not whether they were suppliers/ businesses/ members of the public. iv)Whether the case was identified as fraud? v) What disciplinary action, if any, was taken in each case? Please give full details, ie not just "referred to HR" but what action, if any was finally taken? vi) how much money was subsequently recovered?		22-Apr-10	Resource Management	16	
2345	Organisation	In order to assist us with a research product we are trying to collate information with regard to unplanned school closures over the last 3 years, by unplanned closures we mean event such as snow, boiler breakdown, sickness etc. We would prefer to receive this in the format of the attached spreadsheet for ease of collation (1 tab for each year). If this is not possible could you please provide - - List of all schools under your remit including type of school e.g. primary, secondary and no. of pupils in each. - Total no. of separate incidents of closure by school over the last 3 years - Total no. of days closed by school over the last 3 years with reasons for closure on each occasion	s Information not held by SCC redirected	23-Apr-10	N/A	N/A	

2346	Individual	I would like to request the information below under the Freedom of Information Act, relatin to employee benefits and payments: 1. Please state how many employees receive each of the benefits listed below as part of their salary package. For each type of benefit please provide the Number of employees receiving the benefit and the total financial value of the benefits for the financial years 09/ and 04/05. A. Private health insurance B. Mortgage subsidies C. Living allowances 2. Please state how many employees have received each of the payments listed below in the last three financial years. For each type of payment, please provide the number of employees receiving the payment, and the total value of payments made. A. Redundancy payments B. Payments for early termination of contract C. Other lump-sum payments made at the end of a contract D. One off payments made at the beginning of a contract	10 Responded in full	26-Apr-10	Resource Management	13	
2347	Individual	 I write to ask who has been appointed to investigate the matters I brought to your attention in my previous e-mail dated 28th February 2010 and to the progress of your investigation? What internal or external meetings have taken place to discuss the appointment of an officer to investigate the planning application (as described in the title of this e mail)? 	Responded in full	26-Apr-10	Environment & Transport	0	

2348	Individual	 I would like to request the following information from the local government (authority) in relation to its contractor Broadland Guarding Services Limited or whoever the contractor may be, since the start of the contract if time is not specified. Contractor means contract or agency staff in reference to operation of CCTV or key holding or any form of security services provided to the authority. 1. Please inform me whether Broadland Guarding Services Limited supply any benefit or services by CCTV monitoring or otherwise to you, by supplying staff under a contract or agency staff. 1A. Since the start of the contract, how many complaints have been received in relation to the contract and the service it provides and from whom? , including complaints from the public, residents, police, councilors, council staff or any other persons or organisations. 2. I am requesting all correspondence between the authority and its contractor in relation the contract and workforce matters, including minutes taken at meetings and any reports relating to the contract? Including the minutes of contract review meetings. 3. What percentage of the live cameras connected to the CCTV control room, is being m 4. On how many occasions in which the service agreement, service specifications or any 5. Information on any informal or formal enforcement action taken against the contractor for Mow many occasions has the contractor employed agency staff, agency, or other 17. How many incidents were observed by the Control Room? How many arrests have ar 8. How many Police requests for information? How many were responded to with valuat 9. Could you provide me with the locations of all CCTV cameras in public places(includif 10. Maintenance reports from the last 12 months of the cameras in the contract roor. 11. A copy of the contract, how many acts of disciplinary against members of staff 14. Since the start of the contract, how many greavances have been files by the contract vortact 15. How many uc	to Responded in full	27-Apr-10	CSD, Resource Management, Environment & Transport, and Adult & Community Services	18	
2349	Organisation	Please could you inform me if your customer services contact centre is accredited by an external organisation, such as Charter Mark, Customer Service Excellence, CCA etc.	Responded in full	28-Apr-10	CSD	8	
2350	Individual	We would like to see the investigation/ review carried out by Cath Pickles which was part the Stage 3 Complaint regarding Morton Rd Hard Court.This report was the basis of the review by Eric Whitfield who has produced the final judgment from it.		28-Apr-10	Resource Management	21	Workload of team responding

2351	Individual	Copy of deeds to Mace farm Wenham road Copdock Ipswich Copy of farm deeds: Mace Farm, Wenham road, Copdock, Ipswich, Suffolk copy of deeds for: Constables House, Old London Road, Copdock, Ipswich, IP8 3JD	Responded in full	29-Apr-10	Resource Management	9	
2352	Organisation	Via Letter: The statutory provisions, regulations and guidance under which assistance is being provided to xxxx xxxx.	Responded in full	28-Apr-10	Adult & Community Services	12	
2353	Media	 Under the Freedom of Information Act I would like to find out the average number of days permanent employees are absent from work per year due to sickness. My specific question are listed below but please let me know if you think your authority measures the data differently to what I have requested so I can re-phrase my questions. Questions 1. For the year 2009/10, what is the average sickness absence level (measured by number of full time equivalent days) per employee at the local authority? If data is not available for 2009/10, please supply the latest yearly data available. 2. Please supply the average sickness absence level (measured by number of full time equivalent days) per employee at the local authority the year before; 2008-9, as a comparison. 3. What percentage of absence was caused by work-related stress? If figures are not available, please list where possible causes of absence (e.g. stress, depression, mental health and so on). 		29-Apr-10	CSD	11	
2354	Organisation	This e-mail is to request that you confirm details of your Chief Executive Officer (to whom this e-mail is addressed) and provide details including the Name, business telephone number, and e-mail address of the following officers/managers in your organisation; a. The Finance Director/Manager b. The IT Director/Manager or organisation that provides your IT services, if this is outsourced c. The Director/Manager responsible for dealing with enquiries under the Freedom of Information Act and the Data Protection Act.	Responded in full	29-Apr-10	Resource Management	6	
2355	Individual	Via Letter: Bewtween 1 January 2006 and 1 January 2010, how many compensation claims were made under the health and safety at work act by employees and how much compensation any, was paid? During this same period, how many claims of unfair/constructive dismissal were made by employees and how much compensation, if any, was paid?		29-Apr-10	CSD	17	

2356	Organisation	 Contracts or equivalent information/documents 1. The total fiscal yearly spend on customer contact centre resourcing across the whole local authority. 2. The total number of customer contact centre staff employed directly by the council on a permanent basis. 3. The total number of customer contact centre staff currently working on an agency basis 4. A list of the departments and or other local authorities of which the customer contact centre is used to support. 5. The average annual salary of a permanent customer contact centre employee for each grade within the operation. 6. The average hourly charge of a temporary customer contact centre worker for each graw within the operation. 7. The current contractual provider and a list of all resourcing agencies used for customer contact centre operations. 8. The total yearly fiscal budget for all customer contact centre operations within the local authority. 	Responded in full	29-Apr-10	CSD	11	
2357	Individual	I have been doing research on initiatives that Councils, ALMOs, Police, Hospitals and othe public sector bodies across the UK have taken to reduce sickness absence. I understand that you are (or were) one of the major organisations using a "nurse led" sickness absence reporting service. Please provide the following information relating to Sandwell Homes use of the service: Rate of absence years 2006-2007 2007-2008 2008-2009 2009-20010 broken down by department. Please advise the average cost of the service per year. Please also advise me of the other public organisations that "piggy back" the service.	er Responded in full	29-Apr-10	CSD	11	
2358	Individual	The Councils Total Staff Numbers for financial years 2008-09, 2009-10 please indicate both total Head Count & FTE and also broken down into individual departments or directorates for example Child Care, Waste & Street Cleaning Services, Adult Care etc The Councils Total days Lost Due to Sickness Broken down into individual departments broken down into departments for example Child Care, Waste & Street Cleaning Services Adult Care etc for financial years years 08-09 & 09-10. Please would you also confirm your target figure for sickness absence year ending 2010-7 for the council as a whole. If your council as it stands today was not in existence in 2008-09 please omit the data for that period and only return data relating from your creation in April 2009.		29-Apr-10	CSD	23	
2359	Organisation	Please give me details of the number of staff employed in each directorate and grade with Suffolk County Council who are recorded as having a disability.	Responded in full	30-Apr-10	CSD	17	

2360	Individual	 Details of the set Pupil Admission Number (PAN) for all current school years, namely reception right thorough to year 6, at St Helen's Primary School Ipswich. Details of the formula applied to arrive at the Pupil Admission Number for each year together with the data used to arrive at the outcome for each year (If the formula has altered throughout the six year period then please advise details of these changes). Details of All building School Room Class sizes as St Helen's Primary School Ipswich. Details of the County Council Assessment of the potential capacity of St Helen's Primary School Ipswich for the 2010 -2011 period with details of the actual number of pupils actual attending the school (Together with details of the formula and data used to arrive at the actual number). Please can you provide details of the assest capacity for each of the past six years togethe with actual attendance numbers for each of these corresponding periods. Details of the current waiting list, at St Helen's Primary School Ipswich, with a breakdown of the rating for each child listed in number order from 1 to 24 (or greater than 24 if applicable In addition to the above details for St Helen's Primary School Ipswich, please could you al I require this information as part of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the appeal proceedings therefore would appreciate all ot the appeal proceedings therefore would appreciate all ot the set of the appeal proceedings therefore would appreciate all ot the appeal proceedings therefore would appreciate all ot the appeal pr	ly Responded in full er of	29-Apr-10	CSD and Children & Young People	11	
2361	Individual	Via Letter: Perhaps you could let me know how many of your staff have these (government issued credit) cards and how much was spent by each individual on what, after all we are paying your wages.	Withdrawn - no clarification received	28-Apr-10	N/A	N/A	
2362	Individual	Would you please provide me with the details of the schools within your local authority wh will be subject for Financial Management Standard in Schools (FMSiS) re-assessment in 2010 /11.		30-Apr-10	Children & Young People	6	